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This chapter introduces the Chaos Theory as a means of studying information systems. It argues that the Chaos Theory, combined with new techniques for discovering patterns in complex quantitative and qualitative evidence, offers a potentially more substantive approach to understanding the nature of information systems in a variety of contexts. Furthermore, the authors hope that understanding the underlying assumptions and theoretical constructs through the use of the Chaos Theory will not only inform researchers of a better design for studying information systems, but also assist in the understanding of intricate relationships between different factors.

First, the authors describe what the chapter is about. (*This chapter introduces the Chaos Theory as a means of studying information systems.*)
They summarize the content of the chapter. (*It argues that the Chaos Theory, combined with new techniques for discovering patterns in complex quantitative and qualitative evidence, offers a potentially more substantive approach to understanding the nature of information systems in a variety of contexts.*)
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GUIDE TO CHOOSING INDEX WORDS

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> Ex. If you choose the term "object-oriented", you should also note the word "database" in the reference list, so the indexer knows what main heading to place it under.

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